



ASSOCIATED ENDOCRINOLOGISTS

How to Share your Diabetes Technology with AE: TANDEM Insulin Pumps

Sharing your pump report from your computer using Tconnect

Go through these instructions to review how to set up a Tconnect account and then upload your insulin pump data to your account. **You will need to bring your T-connect username (email address) and password to your visit to allow us to “link” to your personal T-connect account.** We ask that you upload prior to each visit to make the check-in process quicker when you arrive at the office.

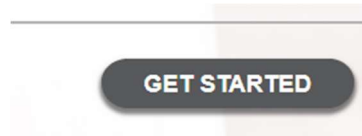
You can always contact the 24 hour Tandem Technical Support at 1-877-801-6901.

Watch this video to learn about the Tconnect application:

<https://www.youtube.com/watch?v=Nb7sDX8HdYQ>

Go here to start the process and click “Get Started”

<https://tconnect.tandemdiabetes.com/login.aspx?ReturnUrl=%2f>



Download the Tconnect software to your computer and then create your Tconnect personal account.

<https://tconnect.tandemdiabetes.com/GettingStarted/Download.aspx>

Download and Install the t:connect Uploader Software
We're pumped to have you on board! To create an account and upload your data, dc



Watch this video for step-by-step instructions on how to Download your pump:

<https://www.youtube.com/watch?v=az5EvcTz2MI>

For written step-by-step instructions, use the Tconnect Getting Started Guide

https://www.tandemdiabetes.com/docs/default-source/product-documents/tconnect-application/tconnect_getting_started_guide.pdf?sfvrsn=e9b731d7_4